

How our service works?



Essential Services Group Australia receives a service request.



Essential Services Group Australia calls your tenant to book an appointment.



Essential Services Group Australia tests, replaces and installs smoke alarms in your property.



Your property is compliant.

ESGA also offers the additional services:



Electrical Safety



Water Efficiency Service
Certificate of Water Efficiency



Corded Window Coverings
Australian Internal Blinds Service

Legislation

In New South Wales, the Environment Planning and Assessment Act 1979 and the Residential Tenancies Act 2010 require smoke alarms are placed in buildings where persons sleep.

It is the responsibility of the landlord to ensure smoke alarms are in working order and meet the requirements of Australian Standard 3786.

Smoke alarms must be placed in compliant location as set out in the Building Code of Australia Part 3.7.2.

Be confident that your property manager can review your properties compliance at any time throughout the process with our online portal.



Head Office

Unit 3/24
Strathmore Road
Caves Beach NSW 2281

Contact Us

Office Number
02 7252 ESG A
management@esga.com.au



www.esga.com.au

Call ESG A on 02 7252 3742



ESSENTIAL SERVICES GROUP AUSTRALIA

Smoke Alarm Safety Service

ESGA Smoke Alarm Safety Service

Our highly trained Technician's carry out a comprehensive Smoke Alarm Safety Servicing using advance technology, ensuring landlords are compliant with smoke alarm legislation, Property Managers are meeting compliance obligations and most importantly, occupants are kept a safe.

There are over 20,000 house fires in Australia every year. Smoke Alarms save lives when they are properly installed, maintained and in the right locations.

ESGA stay up to date, trained and FPAA certified in regulation and compliance to comply in design and performance standards according to the Australian standards, Building Codes Australia, Environmental Planning Assessment Act and Residential Tenancies Act 2010. Property owners need to adhere to two types of regulations: Federal requirements which apply Australia-wide, and State requirements.

Our ESGA Service Offers:

\$99
FLAT FEE
incl GST

NO MORE TO PAY



24-hour support.



Insurance and Qualified technicians.



Premium smoke alarms to ensure occupants and the building are protected.



ESGA online portal allows your property manager to see service records for your property.



Free battery change on tenancy and annual inspection.

Smoke Alarm Compliance

	Smoke Alarm Compliance only	Complete Compliance	Complete Compliance + Water Efficiency
	\$99.00	\$110.00	\$150.00
Smoke Alarm Compliance	✓	✓	✓
Replace faulty or expired alarms	✓	✓	✓
Test for sound, location/ placement, damage	✓	✓	✓
Artificial smoke used for testing	✓	✓	✓
Replace smoke alarm batteries when required	✓	✓	✓
Replace smoke alarm batteries free of charge at change of tenant	✓	✓	✓
No Emergency callout fee	✓	✓	✓
Report showing in detail works completed including photo of smoke alarms	✓	✓	✓
Access to online customer portal	✓	✓	✓
Blind Compliance		✓	✓
All window covers inspected		✓	✓
Safety Switch Testing		✓	✓
Manually trip RCD		✓	✓
Report any faults		✓	✓
ESGA are licensed electrician		✓	✓
Air Conditioner Filter Cleaning		✓	✓
Comprehensive dusting of split systems intake filters. (Does not include evaporative units).		✓	✓
Water Efficiency Testing			✓
Check flow of all internal cold water			✓
Check flow rate of shower heads			✓
Check for leaking taps			✓

Smoke Alarm Maintenance Authorisation Form

OWNER

Name:

Phone:

PROPERTY

Address:

Suburb:

State:

Postcode:

TENANT

Name:

Phone:

REAL ESTATE AGENT

Company:

Property Manager:

Owner's Signature: _____

Please tick one box below

I authorise ESGA to maintain and service;

Smoke alarms compliance only for the above property for \$99

Complete compliance for the above property for \$110

Complete compliance plus water efficiency for the above property for \$150

I will be taking responsibility for ensuring that the above property is compliant in line with the Residential Tenancies Act 2010, the Environmental Planning and Assessment Act 1979 and the Building Code of Australia Part 3.7.2.

Note: to ensure your continuous protection, the annual service will be rolled over at the end of the 12-month term and invoiced for the next year, unless we are instructed by you or your agent more than 24 hours prior to expiry.